



Waltham Forest

SOCIAL IMPACT REPORT
2023 - 2024

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FORWARD BY COUNCILLOR PAUL DOUGLAS



Beyond fulfilling contractual obligations, procurement serves as a vehicle for delivering socio-economic and environmental advantages to our residents, through Social Value. Social Value delivery aligns with the Council's core priorities of Missions Waltham Forest for 2024 and into the future:

Mission Waltham Forest

- Ensuring Every Family and Every Child Are Given Every Opportunity.
- Building an Economy That Works for Everyone.
- Making Waltham Forest a Great Place to Live and Age Well.
- Tackling the Housing Crisis Head-On.
- Leading the Way for a Net-Zero Borough.
- Fostering Safe, Green Neighbourhoods Where Everyone Can Thrive.

Social Value in Waltham Forest enhances the Council's capacity to generate meaningful social benefits. To gauge the positive impacts of our initiatives, we categorise Social Value under the three pillars of sustainability:

- Social
- Economic
- Environmental

This framework enables us to strategically plan and assess the extent to which our actions contribute to the long-term well-being and resilience of residents, community groups, and businesses within Waltham Forest.

The Social Impact Report encapsulates the Council's journey towards advancing social value, offering insights into our progress and showcasing impactful human narratives.

Adopting a collaborative ethos, the Council actively demonstrates its value to stakeholders and continually refines its systems and practices to maximise social returns and be transparent and accountable to our constituents.

Through robust engagement and collaboration with our supply chain and key stakeholders, we have catalysed the generation and delivery of over £47 million in social value for our residents and the wider community over the past four years, with a substantial pipeline of future benefits in development.



EXECUTIVE SUMMARY

In December 2020, the Council established a dedicated Social Value function within the Return on Investment (ROI) remit to maximise the value of every pound spent with third-party suppliers and to deliver significant benefits to our communities, residents, and environment. Since the integration and mandate of social value into our commissioning and procurement processes, it has become an integral part of our organisational culture, aimed at generating genuine and measurable benefits aligned with our community's needs and priorities.

To illustrate the broader impact of the Council's investment programmes and to inform future decisions, the Council has developed priority impact measures to evaluate outputs and return on investment from its Capital Portfolio. These measures are connected to the LBWF TOMs* -

and include the delivery of physical outputs as well as employment and skills outcomes for local residents, such as construction jobs, apprenticeships, and work experience placements.

The priority impact measures are regularly monitored across the capital investment portfolio by collecting project/programme-level data on physical benefits. This is complemented and verified by information gathered on the Social Value Portal and monitoring data on Developer Contributions agreed through the Planning process (i.e., S106 agreements).

The Council continues to collaborate closely with our current development partners and contractors to find innovative solutions that maximise Social Value delivery through our investment programmes. Further development to capture the impact of our investments on residents, communities and businesses will be made on social impact measures and environmental impact measures will be developed during 2023/24, guided by the Council's Mission Waltham Forest and other evolving strategies. This approach holds the potential to significantly enhance the benefits we deliver in the coming years, facilitated by our corporate priorities and pilot initiatives.



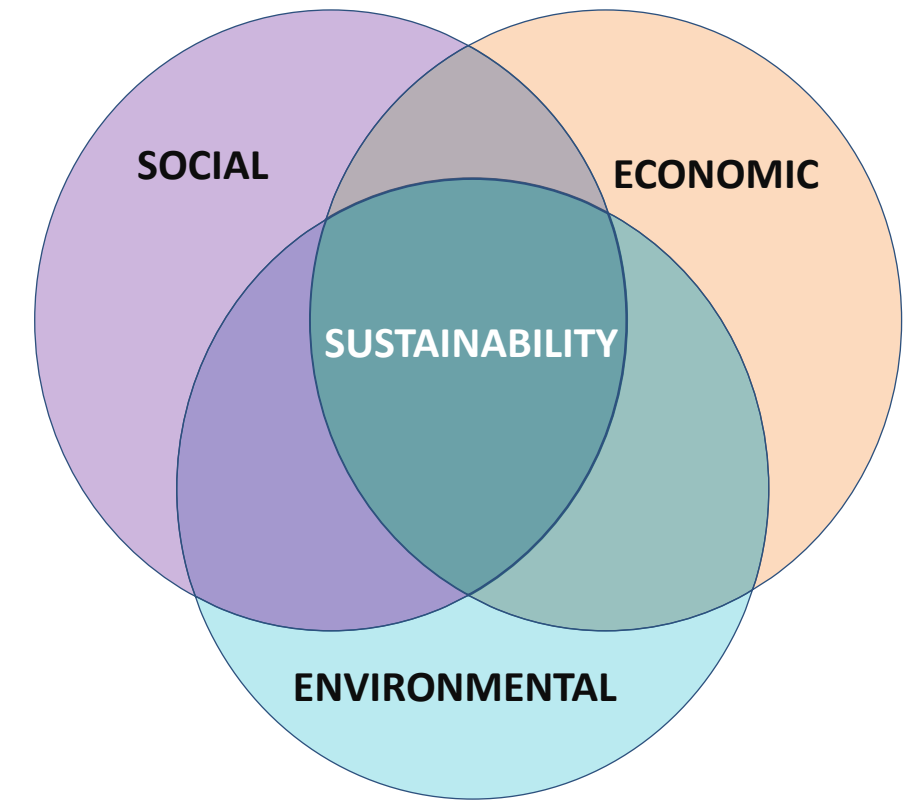
*LBWF TOMs: London Borough of Waltham Forest Themes, Outcomes, and Measure, refer to page 25

SOCIAL VALUE INTRODUCTION

Social Value refers to the wider financial and non-financial value created by an organisation through its additional activities from core delivery, in terms of the well-being of individuals and communities, social capital created and the environment.

The Council has adopted the following definition of Social Value, as developed by the Sustainable Procurement Task Force:

‘A process whereby organisations meet their needs for goods, services, works and utilities in a way that achieves value for money on a whole life basis in terms of generating benefits not only to the organisation, but also to society and the economy, whilst minimising damage to the environment’



3 pillars of sustainability: Social, Economic and Environmental

London Borough of Waltham Forest has embedded Social Value measurements into our commissioning and procurement processes and has obtained genuine benefits in areas such as:



**LOCAL
EMPLOYMENT**
765 JOBS



**CARBON
REDUCITON**
379 TCO2E



**LOCAL
SPEND**
£11,941,549

- Increasing opportunities for disadvantaged residents, promoting social mobility, equality and inclusion.
- Building more robust, more resilient communities across the borough with fair access to homes and safe neighbourhoods.
- Environmental well-being ensuring a cleaner, greener borough for all.
- Creating more significant innovation and long-term thinking, helping to drive the economic growth of Waltham Forest now and for future generations.

SOCIAL VALUE JOURNEY IN WALTHAM FOREST

VISION

Our aim is to ensure that all our suppliers consider and maximise Social Value and create initiatives to positively impact our communities in which we serve, both during the commissioning and delivery phases

COLLABORATION

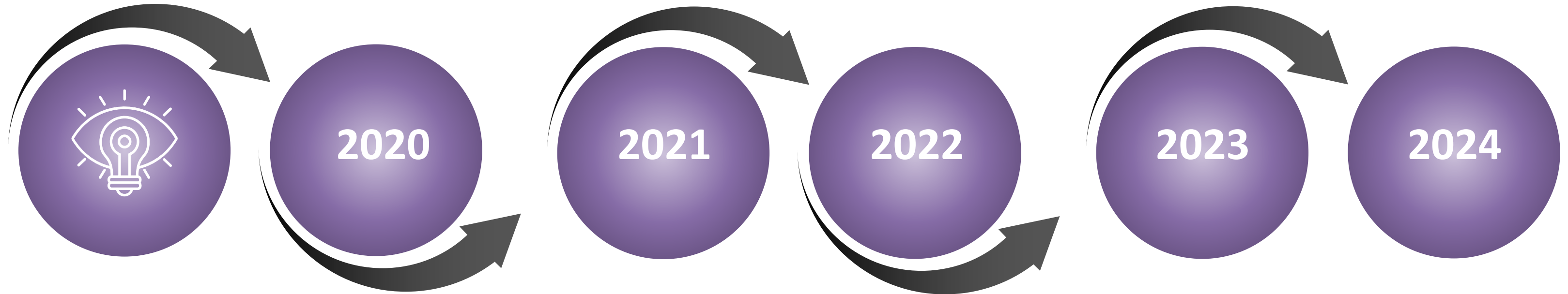
£7.7 MILLION OF SOCIAL VALUE IS DELIVERED

Social value embedded
In procurement commissioning

SUSTAINABILITY

£40 MILLION OF SOCIAL VALUE IS DELIVERED

Partnerships and innovation,
delivering enduring impact



PRIORITIES

£42K OF SOCIAL VALUE IS DELIVERED

Social value embedded in
procurement construction

INNOVATION

£29 MILLION OF SOCIAL VALUE IS DELIVERED

Impact monitoring across capital
delivery, s106 & social value

COMMERCIALISM

£47.5 + MILLION OF SOCIAL VALUE IS BEING DELIVERED

Social value investment fund
community targeted,
Whist revenue generating



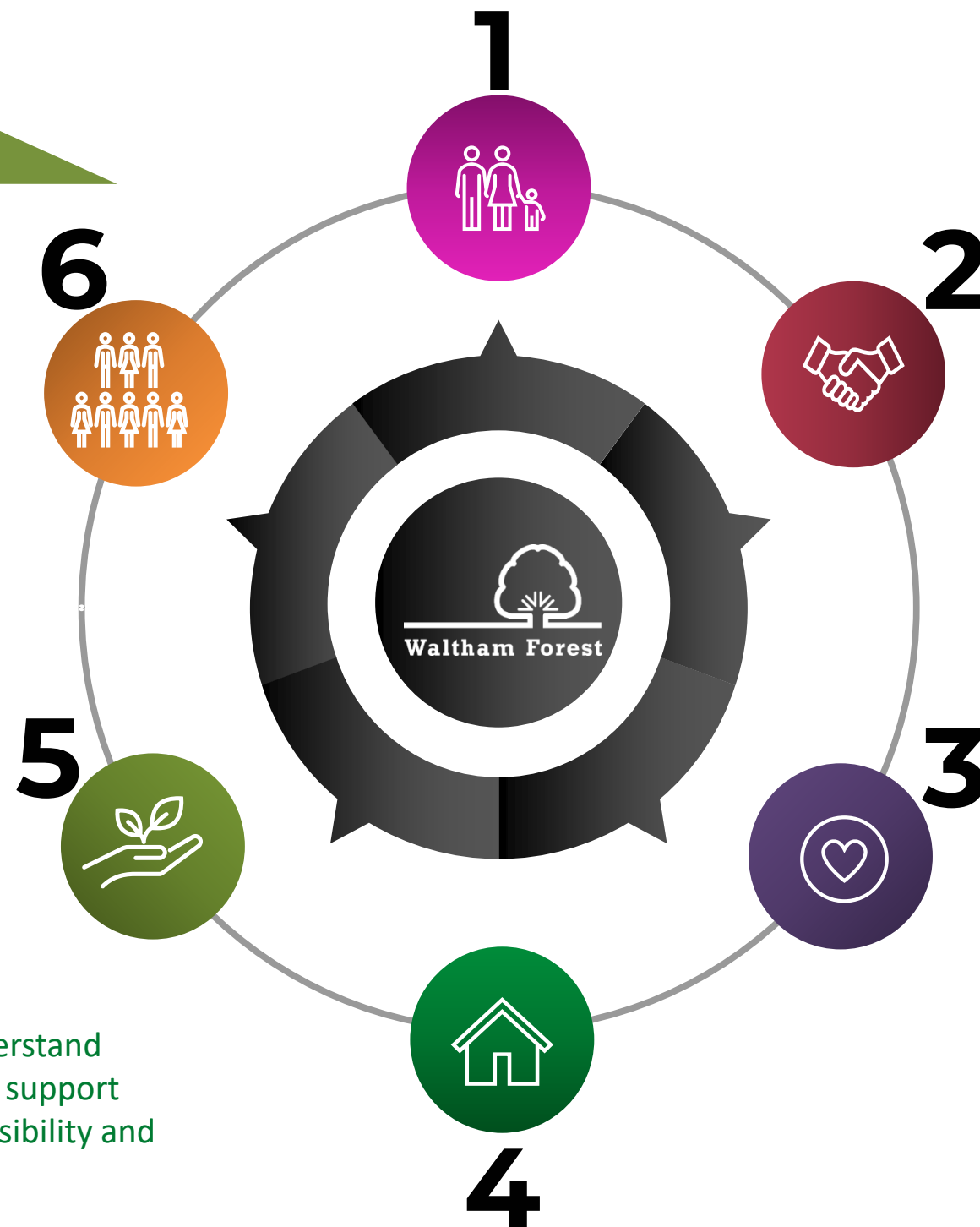
MISSION WALTHAM FOREST AND SOCIAL VALUE

WALTHAM FOREST MISSIONS

- 1 **Ensure every family and every child are given every opportunity**
We will ensure every family, and every child can access the services and support they need so all children can thrive
- 2 **Build an economy that works for everyone**
We will shape a more inclusive local economy that attracts businesses and talent while unlocking opportunities for residents
- 3 **Make Waltham Forest a great place to live and age well**
We will ensure all residents can make the most of their strengths and live healthier, longer, and more independent lives.
- 4 **Tackle the housing crisis head on**
We will deliver a new generation of homes that are affordable to buy and affordable to live in.
- 5 **Lead the way for a net-zero borough**
We will tackle the Climate Emergency head on, paving the way for net zero in Waltham Forest.
- 6 **Safe, green neighbourhoods where everyone can thrive**
We will ensure every resident feels safe in their homes and neighbourhoods and feels included and welcome.

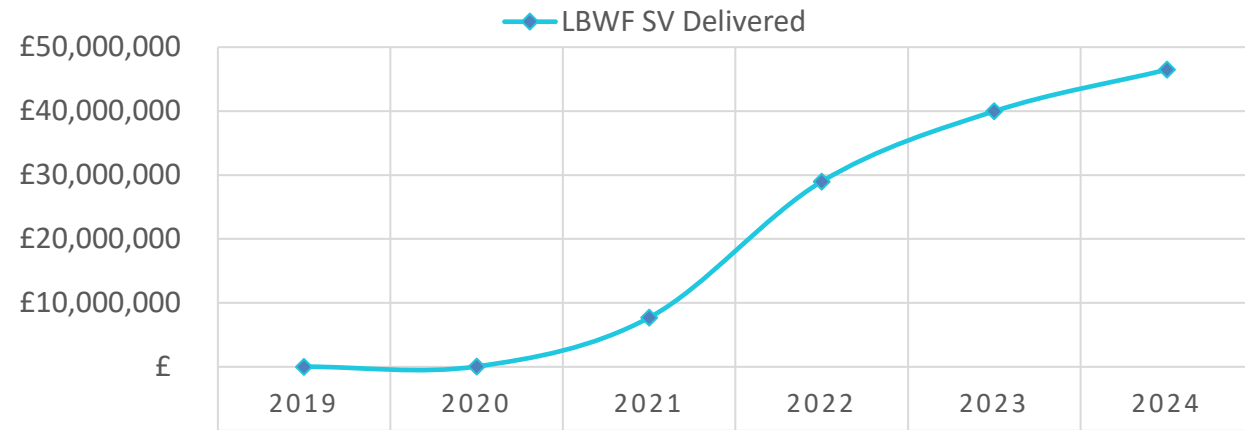
SOCIAL VALUE MISSIONS

- 1 **Empower families with knowledge and skills through Apprenticeships, Educational Workshops, Training Sessions, all available as Social Value commitments from our suppliers.**
- 2 **Support local entrepreneurs and SMEs through provision of expert business advice to VCSEs and SMEs, investing in education and infrastructure, and incentivising socially responsible business practices.**
- 3 **Providing tailored support and resources to empower individuals, prioritise preventive measures, promote community engagement, and facilitate access to training, employment, and social amenities.**
- 4 **Encourage suppliers to engage with communities to understand their needs, ensuring housing solutions are inclusive and support long-term affordability and well-being, focusing on accessibility and sustainability.**
- 5 **Promote renewable energy, improving energy efficiency in buildings and incentivising low-carbon transportation. Reduce emissions associated with transportation and waste by utilising local supply chain spend, local sourcing and circular economy. Encourage reuse and recycling.**
- 6 **Consider crime prevention and community safety across all we do, providing targeted support to address the risk factors and impact of crime while making physical changes to the built environment so that all our residents feel supported, safe and empowered to thrive in their homes and neighbourhoods.**

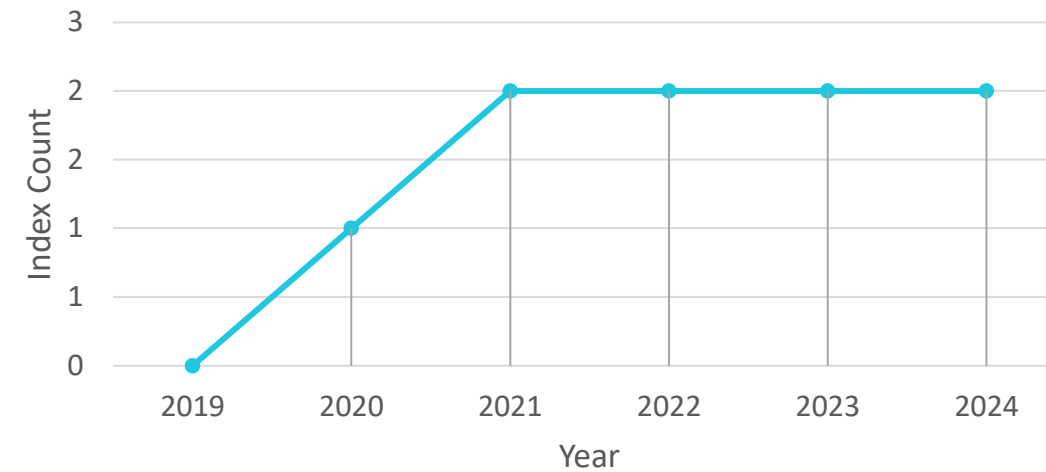


SOCIAL VALUE IMPACT MONITORING

LBWF SV DELIVERED



Social Value Maturity Index

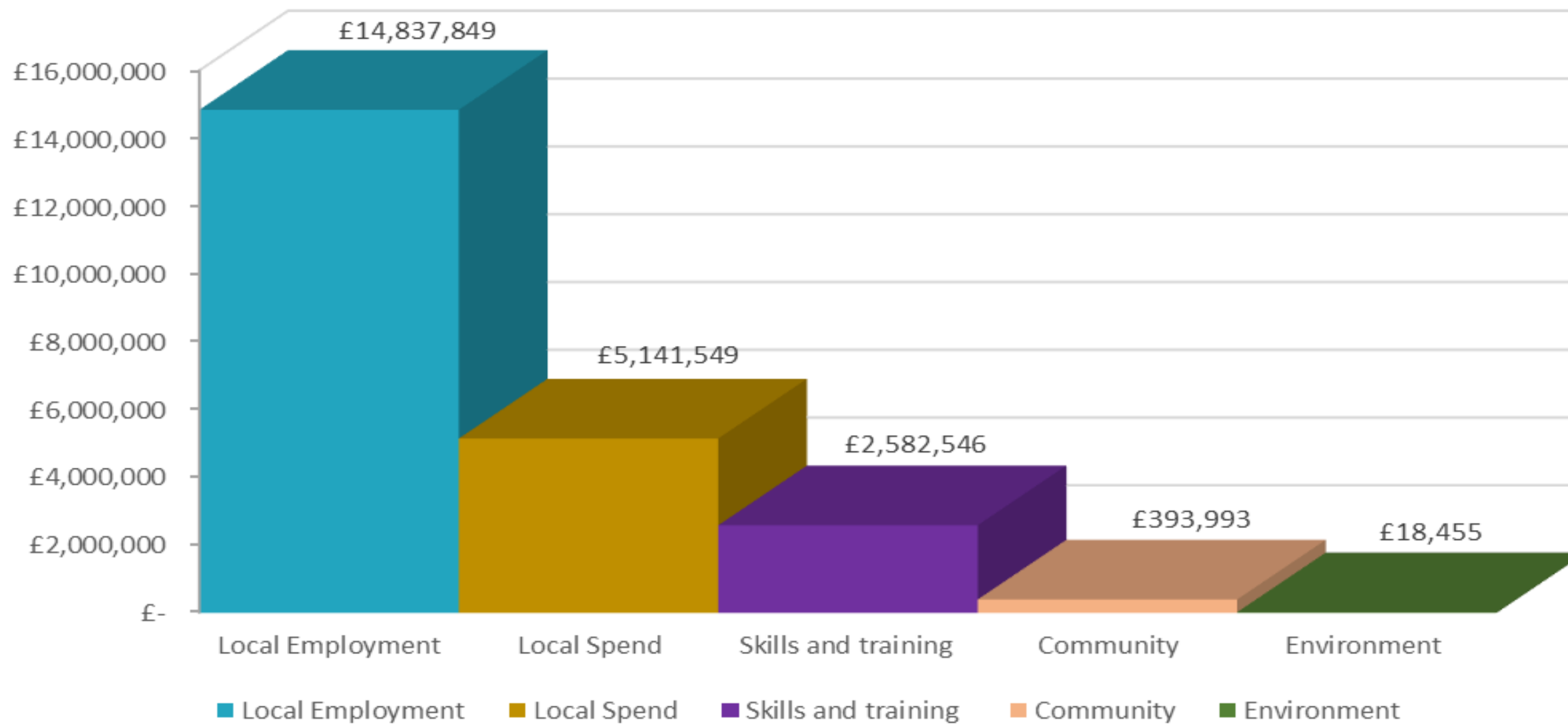


0	Non-Compliant
1	Followers
2	Mature
3	Leader
4	Innovator

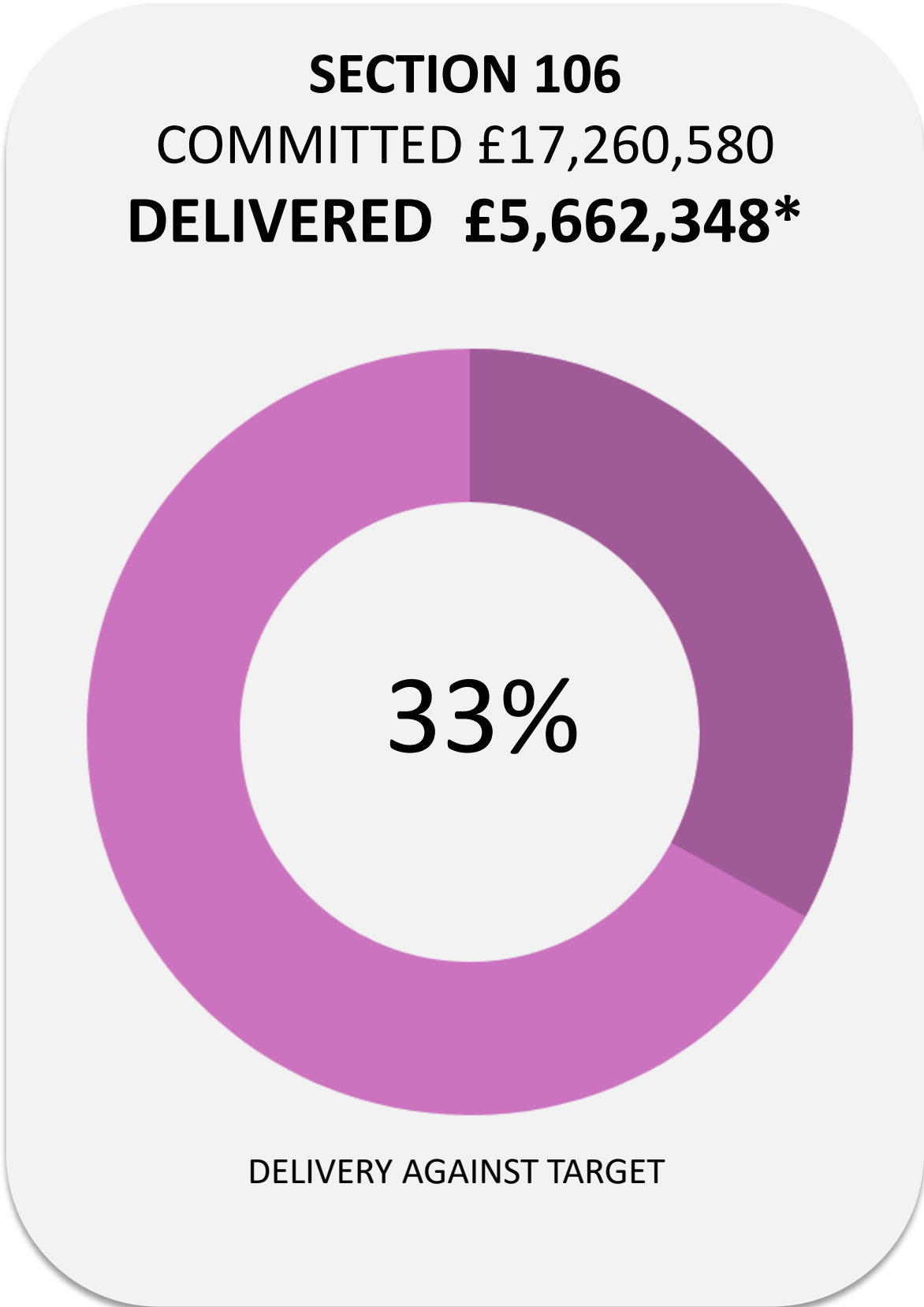
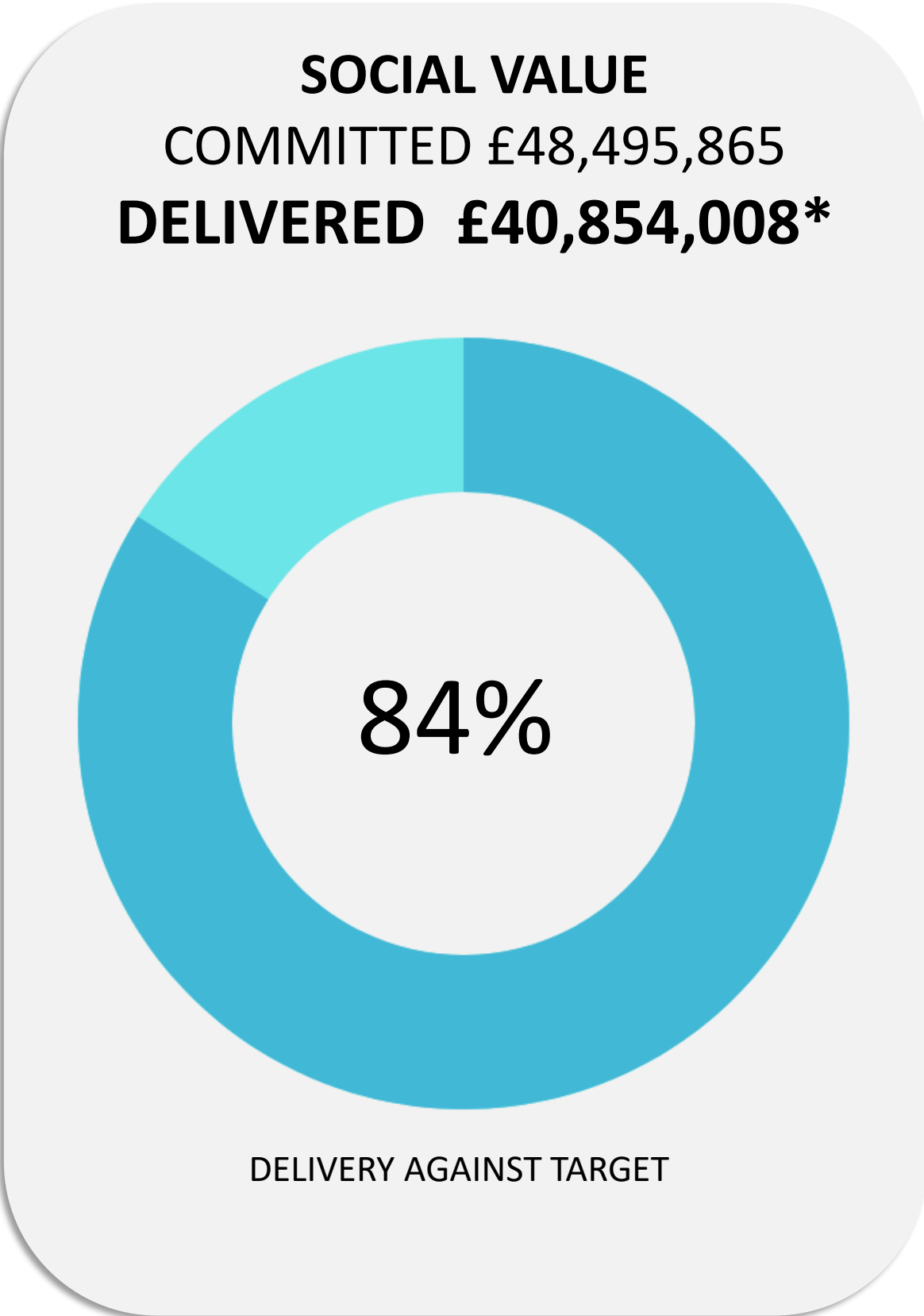
Social Value Maturity Index

The Social Value Maturity Index (SVMI) allow both the Council and our suppliers to assess where they are on their journey of embedding social value and provide a step-by-step guide on how to embed social value as an effective way of delivering better outcomes for communities.

Highest Social Value Impacts Delivered Between 2022 and 2024



SOCIAL VALUE AND EMPLOYMENT AND SKILLS SECTION 106



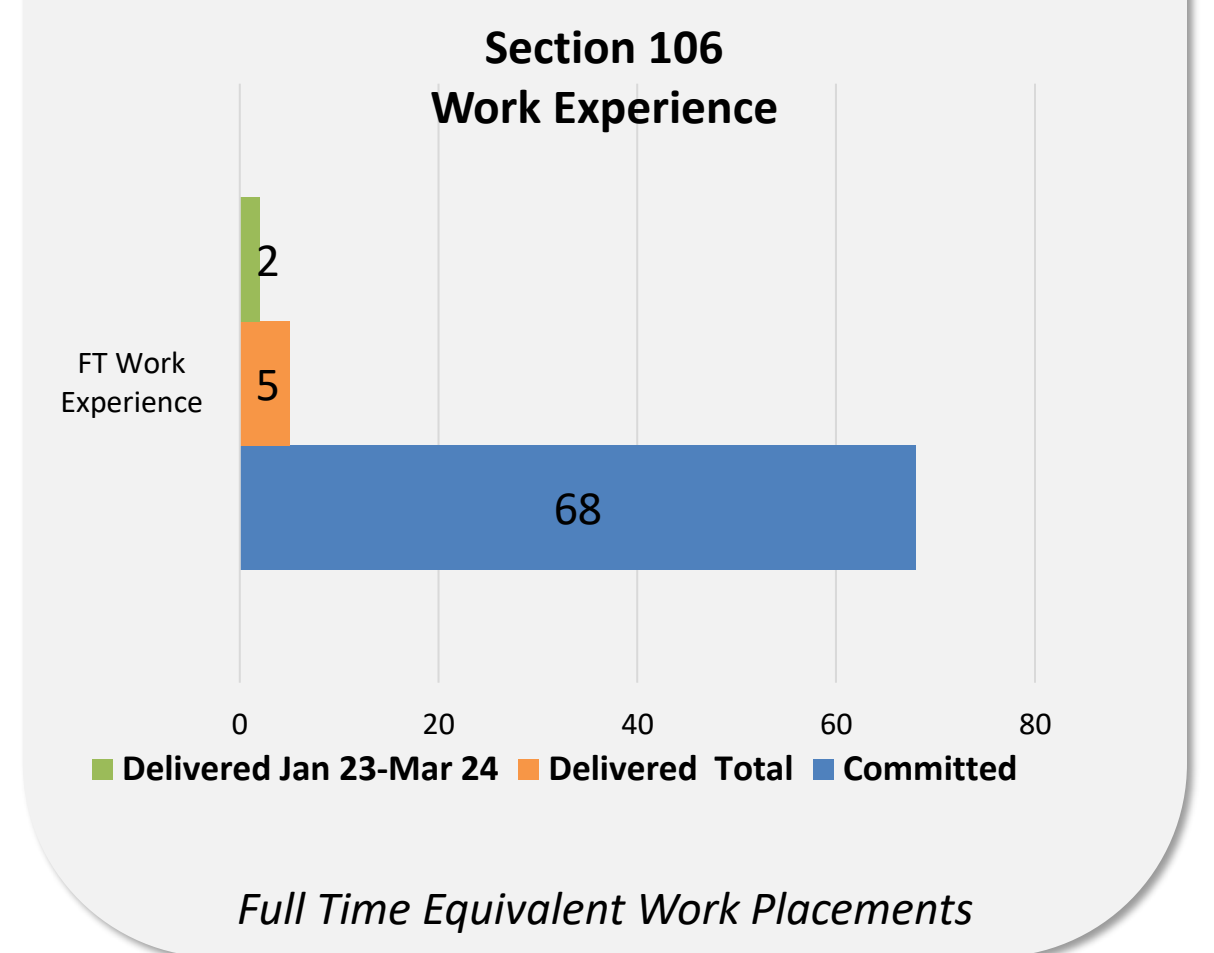
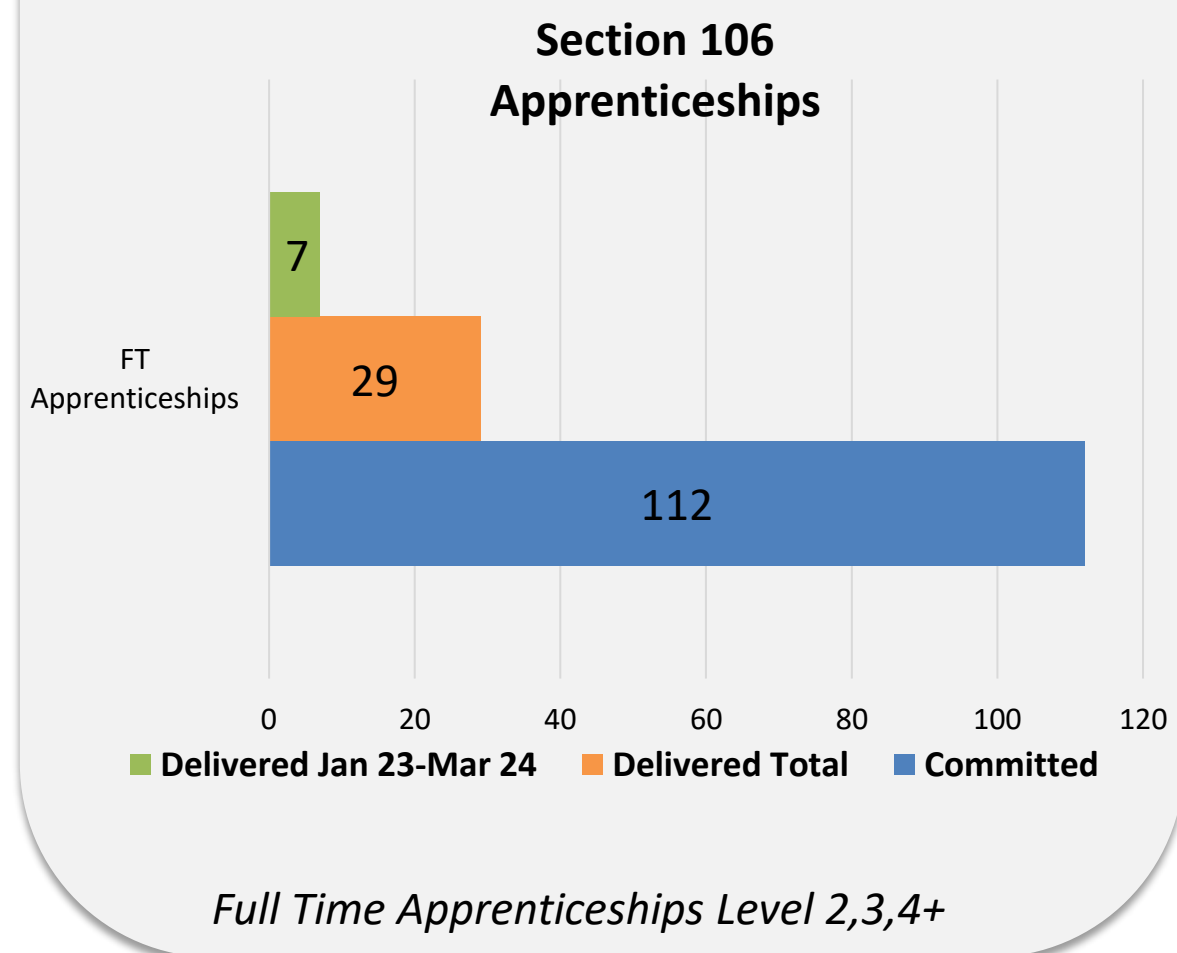
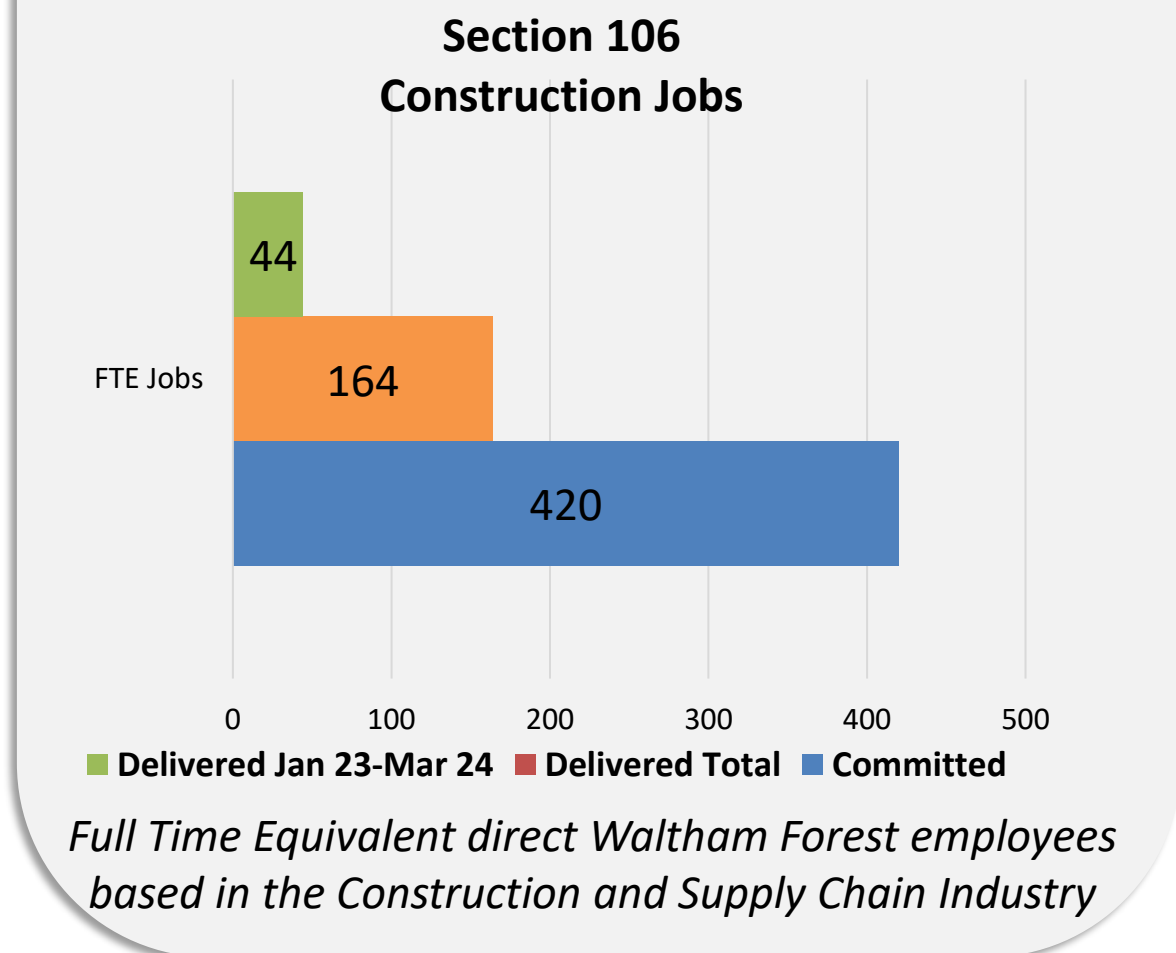
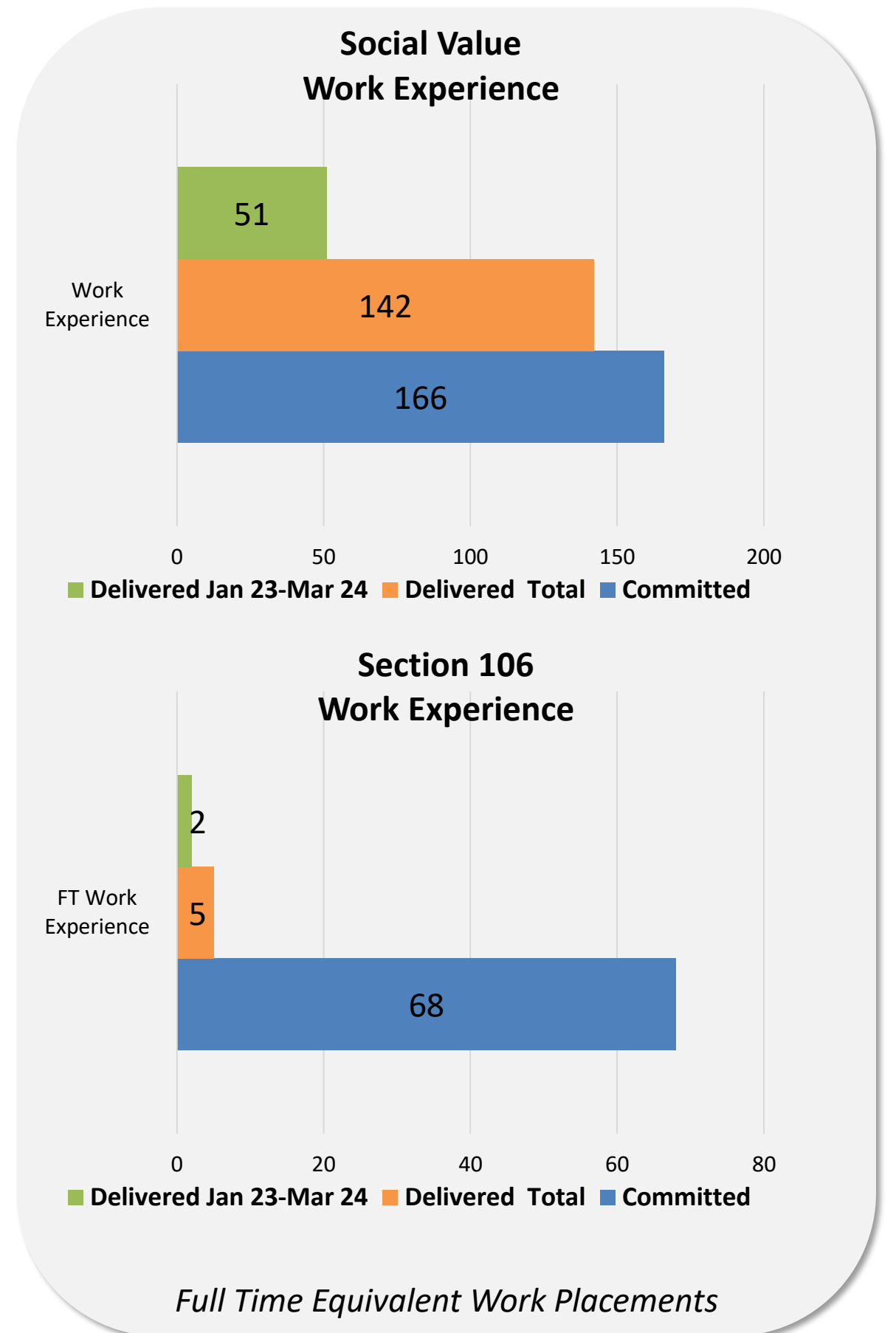
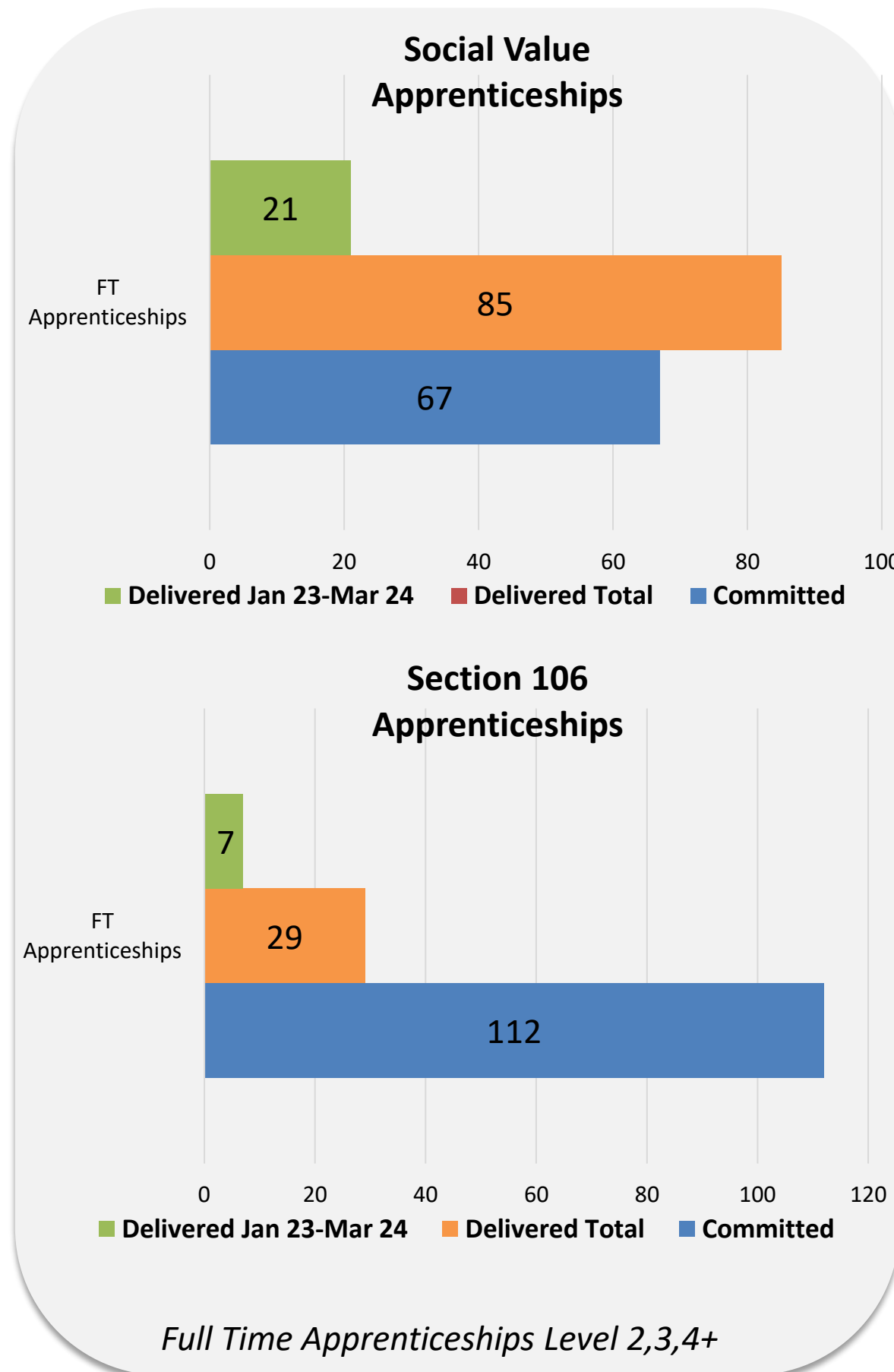
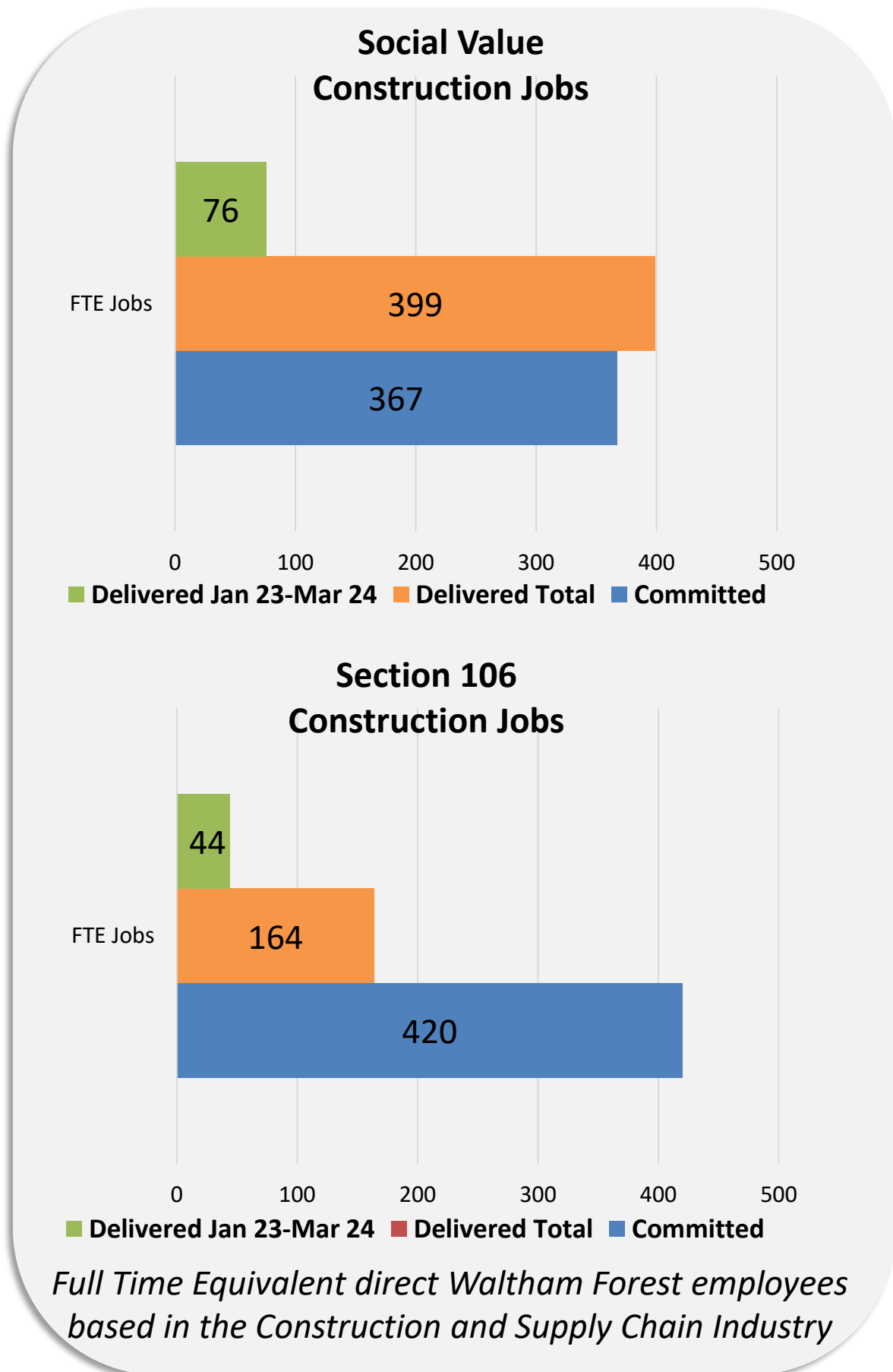
SOCIAL VALUE AND SECTION 106 DELIVERED FROM JANUARY 2023 TO MARCH 2024

Delivered Social Value 2023 – 2024
£8,751,409

Delivered Section 106 2023 – 2024
£2,600,940

**Data measured against 50 Social Value projects Data collected for Section 106 are from 6 council-led projects reported through Social Value Portal Total delivery from January 2021 to March 2024*

SOCIAL VALUE AND SECTION 106 – CAPITAL DELIVERY PROJECTS



*Data captured from the Council's Social Value Portal for Capital Delivery Projects, delivery period January 2023 to March 2024

SOCIAL VALUE DELIVERED OUTCOMES

 <p>CONNECTING PEOPLE WITH OPPORTUNITIES</p>	 <p>LEADING THE WAY FOR A NET ZERO BOROUGH</p>	 <p>AN ECONOMY THAT WORKS FOR ALL</p>	 <p>SAFE AND GREEN NEIGHBOURHOODS</p>
<p>104 Local Employment ⁽¹⁾</p> <p>725 Sustainable Jobs ⁽²⁾</p>	<p>1,489 Car Miles Saved ⁽¹⁾</p> <p>8,300 Miles ⁽²⁾</p>	<p>£514,442 Local Spend ⁽¹⁾</p> <p>£12,000,000 ⁽²⁾</p>	<p>398 Volunteer Hours ⁽¹⁾</p> <p>6780 Hours ⁽²⁾</p>
<p>21 Apprenticeships (FTA) ⁽¹⁾</p> <p>100 Apprenticeships (FTA) ⁽²⁾</p>	<p>1,0610 Tonnes Waste Reduction ⁽¹⁾</p> <p>7,279 Tonnes ⁽²⁾</p>	<p>680 Expert Business Hours ⁽¹⁾</p> <p>6,870 Hours ⁽²⁾</p>	<p>£119,900 VCSE Spend</p> <p>£119,900 ⁽²⁾</p>
<p>68 FTE Work Experience ⁽¹⁾</p> <p>159 FTE Work Experience ⁽²⁾</p>	<p>380 Tco2e</p> <p>Carbon Reduction</p> <p>380 Tco2e ⁽²⁾</p>	<p>181 Hours Educational Sessions ⁽¹⁾</p> <p>1,340 Hours ⁽²⁾</p>	<p>£61,370 Community Support ⁽¹⁾</p> <p>£831,100 ⁽²⁾</p>

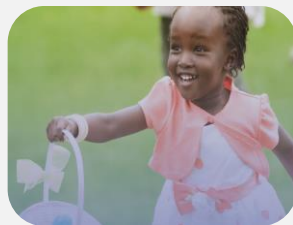
(1) Delivery from January 2023 to March 2024
 (2) Total Delivery from January 2021 to March 2024

ADDITIONAL IMPACT

Further to delivering on committed Social Value obligations many of our supplier surpass expectation, generating additional community targeted outcomes within the borough.



Aston Employability Sessions provides in-depth careers advice and guidance.



Morgan Sindall Easter community events with arts, crafts and family fun.



Willmott Dixon supported marginalised groups with access to careers within the Construction sector. Walthamstow resident Tamar gained employment following work experience and overcame the challenges of being a working mother who had been unemployed for four years.



London Square donated refurbished IT equipment to support pupil's learning at Lammas School in Leyton. 16 HP ProBook 450 laptops and installed Windows 10 Professional which were hand delivered to Lammas School.



The Believ team worked with Social Value, Neighbourhoods and Environment teams at Waltham Forest Council to plan and deliver a joint Cleaner Air Day event in several town centre locations across the borough. The team spoke to residents about electric vehicle charging infrastructure and the benefits of sustainable transport options.



The team from Hill contacted coordinated and volunteered 15 hours to transform Woodside Primary Academy garden, repainting play-houses, repairing flower beds and laying stone paving slab paths.



As part of National Apprenticeship Week Riney attended JobsFest held at LASC. Advising residents on careers in construction and looking for new starters for their organisations, the event was aimed at schools and residents from LBWF looking to pursue a career in construction.



OUR MISSION WALTHAM FOREST

Mission Waltham Forest is the Council's strategy for a more equitable borough by 2030. It epitomises the Council's dedication to addressing the core challenges faced by our residents and propelling the necessary outcomes within the Council, with our suppliers and partners to realise this vision. Our missions will reinforce stronger ties with local partners, anchor institutions, and suppliers encouraging closer collaboration on the paramount issues affecting those we serve. Mission Waltham Forest underscores our unwavering commitment to prioritising residents in all facets of our endeavours. It optimises our steadfast focus on creating equality and opportunities for all. Social Value ensures suppliers share a responsibility in cultivating a more equitable borough where everyone can thrive.

01

Social Value from our suppliers will support in ensuring that every family and child in the borough can have access to the support necessary to flourish. Suppliers have delivered to date:

- £8,750.00 invested Initiatives taken or supported to engage people in health interventions

02

Social Value from our suppliers will cultivate a more inclusive local economy that encourages businesses and talent, while unlocking opportunities for residents. Suppliers have delivered to date:

- The percentage of 35% of local residents as Full Time Equivalent employees across projects measured on the platform the Council uses to track and monitor Social Value.

03

Social Value from our suppliers will ensure that all residents can harness their strengths and lead healthier, longer, and more independent lives. Suppliers have delivered to date:

- £624.00 in initiatives to support older, disabled and vulnerable people.

04

Social Value from our suppliers will support our residents in access to homes. Suppliers have delivered to date:

- £26,248.15 invested in initiatives to be taken to tackle homelessness.

05

Social Value from our suppliers will confront the Climate Emergency head-on, charting the path towards net-zero emissions in Waltham Forest. Suppliers have delivered to date:

- An investment of £9,542.96 in Innovative measures to safeguard the environment.

06

Social Value from our suppliers will support our resident feeling secure in their homes and neighbourhoods, Suppliers have delivered to date:

- £ 32,428 invested in Initiatives that are aimed at reducing crime.



Building Lives Academy – Willmott Dixon

Willmott Dixon launched the skills centre Building Lives Academy to help connect local people with construction jobs in Waltham Forest as part of its project to transform the Grade 2* EMD Cinema into a multi-purpose entertainment venue.

Fabio Freire: Fabio was unemployed for over 12 months before enrolling to participate in the Building Lives Academy. He truly has enjoyed the experience and has spoken very highly about the programme. He has found employment with a property services company in London.

Gerardina Sarcone: Gerardina was unemployed for six months before enrolling onto the BLA programme. She credits the coaching & mentoring parts of the programme and the networking with constructions professionals – and says that is what helped her to overcome multiple barriers. She has registered with Construction agency and found work locally.

Joshua Opoku: states that the BLA help him to plan, stay focused, create & professional CV. He highly credits the interview techniques and the mock interviews that were part of the programme. The BLA programme connects the participants not only with WDI but also their supply chain and partners. The real value for Josh in this programme was not just finding the employment but an opportunity and structure to progress forward.

Joshua had been unemployed for over 12 months before the BLA. After completing the course and achieving his certificates and CSCS card he obtain work with a local provider.



Jazz Yard E17 – Red Loft

Nestled in the vibrant heart of Walthamstow, Jazz Yard E17 stands as a beacon of community-centric living, offering a diverse collection of one and two-bedroom apartments available through Shared Ownership and Private Sale. The Council’s owned development company Sixty Bricks is responsible for building this scheme. Red Loft deliver supply services to Sixty Bricks. Through Red Lofts social value commitment their employees were able to go above and beyond the business as normal supporting residents like Annabel with tangible outcomes.

Annabel, whose decade-long journey of renting came to a decisive turning point with Jazz Yard. Determined to step onto the property ladder, with the support of Moiz and Nikki from Red Loft, who assisted with the home-buying process as well as additional support to Annabel. With Moiz's patient guidance and personalized approach, Annabel found herself swiftly transitioning from renter to homeowner in less than three months—a remarkable feat compared to other options that would have entailed prolonged waiting periods and increased financial strain.



Moiz Ahmed
Lead Senior Sales & Lettings
Consultant



Nikki Zammit
Lead Senior Sales Progressor



Jazz Yard fosters a sense of belonging and camaraderie among its residents. Annabel revels in the safety and security of her new abode, while creating meaningful connections with her neighbours, who readily extend their support and friendship through shared DIY equipment and terrace gatherings.

For Annabel, Jazz Yard is a vibrant community, with the spirit of shared prosperity. In her own words, she now finds herself in a better location than she could have ever imagined.

CONNECTING PEOPLE WITH OPPORTUNITIES

Job creation stands as a key priority for the Council. By integrating economic growth within our social value initiatives, the organisation can yield positive outcomes for community development and bolster the local economy, good quality employment protects residents' health and reduces their risk of involvement in crime and increases living standards. Methods through which we integrate economic growth and enhance social-economic value initiatives include facilitating job creation; Generating employment opportunities not only stimulates economic growth but also enhances the standard of living for residents, thereby contributing to our social value objectives.

Expanding access to education and training; improving accessibility to education and training serves as a crucial avenue for promoting economic growth and enhancing the quality of life for residents, aligning with our social value commitments and Waltham Forest strategic priorities.

01

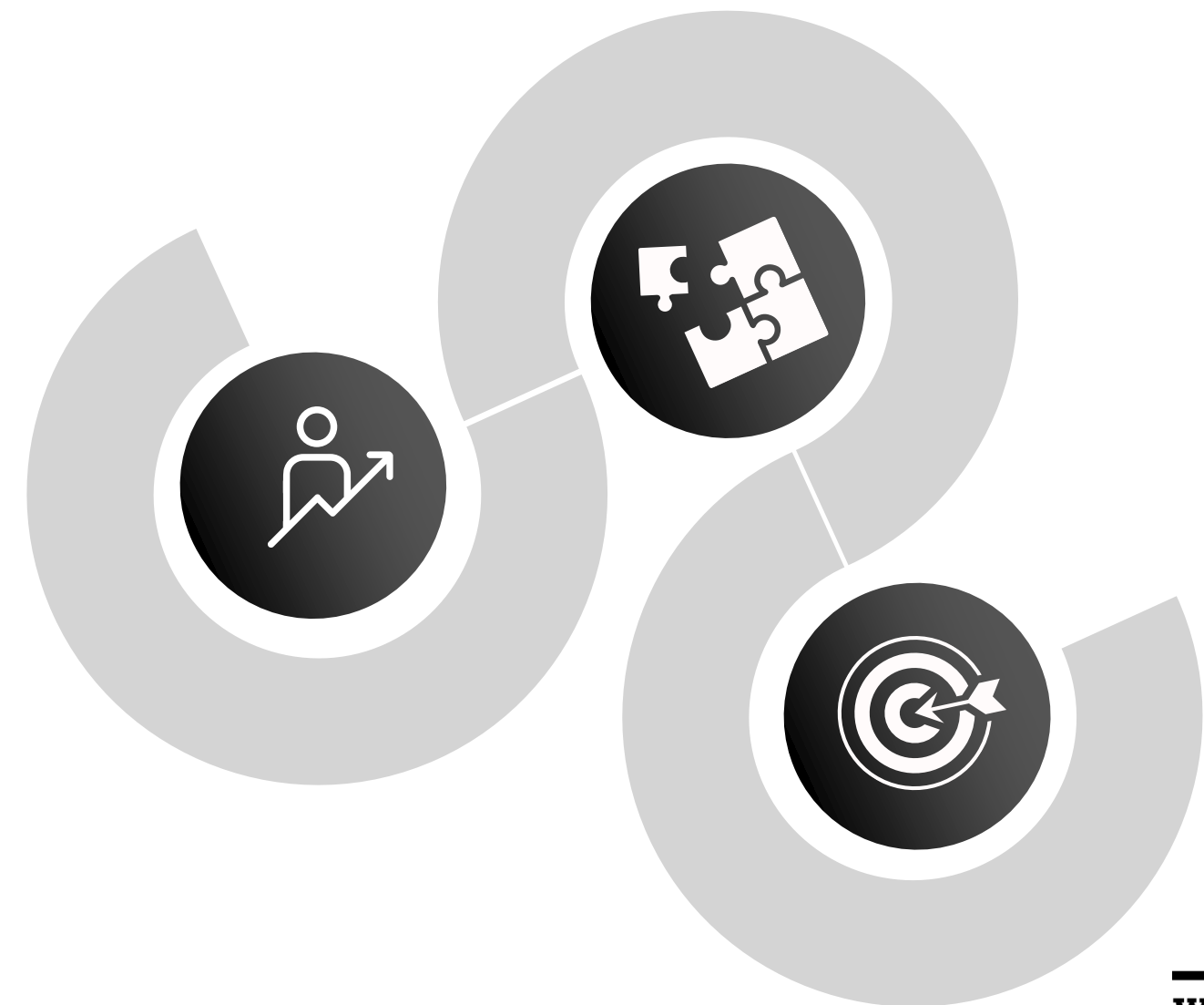
Suppliers continue to deliver over:

- 765 Full Time Equivalent (FTE) sustainable jobs with retention of 12 months or above.
- An additional 6 FTE positions to residents who have experienced long term unemployment.
- 5 FTE positions to residents who were not in full time education or training.
- The creation of 2 FTE position for residents with disabilities.
- 1 FTE position for mothers returning to work.

02

Suppliers continue to deliver over:

- 18,564 hours of career support sessions facilitated by industry professionals delivered to a variety of cohorts including young people aged 16 to 24.
- They offered 6943 weeks of training opportunities on the duration of contracts (BTEC, City & Guilds, NVQ, HNC), helping individuals to gain Level 2,3 or 4+ qualifications.
- 953 weeks of meaningful work experience, 141 of those paying living wage 37 of the 953 weeks paying national living wage.
- £26,963. invested in innovative measures to promote local skills and employment.
- Equivalent of £49,880 spent supporting and attending Employer's Fairs to encourage local employment within Waltham Forest.





Employability Academy – Morgan Sindall Property Services

Morgan Sindall Property Services’ Employability Academy delivered in conjunction with Waltham Forest College are designed for both adults and school leavers to help deliver the essential skills and confidence needed to increase employment chances or to support residents towards independent living.

The Employability Academy has been completed by 93 Students each week, all of whom were engaged and reported fantastic feedback directly from the college “Chris’ (MSPS’s Social Value Manager) presence was immensely valuable, and both our learners and tutors were truly appreciative of the insights and knowledge shared during the sessions. highlighting Chris's engaging delivery and the relevance of the topics discussed.” This was completed over 4 weeks, with the consistent same students attending each week.



Emerging Talent Programme – Hill Group

The Futures of London Emerging Talent Programme (ETP), sponsored by Hill Group, is a comprehensive initiative on inclusivity and diversity within the built environment sector, particularly targeting ethnic minority individuals seeking professional/managerial roles. This cross-sector programme is tailored to address the under-representation of ethnic minority groups in fields such as architecture, planning, and construction, where figures currently stand at just 12%, 7%, and 6%, respectively.

At the heart of the ETP is the goal of cultivating a vibrant and diverse talent pool for the housing and regeneration sector in London. Recruits enrolled in the programme benefit from invaluable mentoring and leadership development training throughout their two-year paid placements. This investment in talent not only enriches individual careers but also contributes to the overall vibrancy and inclusivity of the built environment sector.

Hill Group's commitment to social value is evident in its provision of rotation placements across various sectors, including surveying, technical, and production. This ensures that participants gain a comprehensive understanding of the industry, fostering their professional growth and broadening their skill sets.

Illustrating the programme's impact, Aliya, a resident of Waltham Forest and a member of the first cohort, secured a position with Hill Group for her first placement. Subsequently, she embarked on placements with LB Haringey and Southern Housing, demonstrating the tangible opportunities created by the ETP for individuals from diverse backgrounds to thrive within the built environment sector. Through initiatives like the ETP, Hill Group is actively contributing to the promotion of social value, driving positive change and greater inclusivity within their industry.



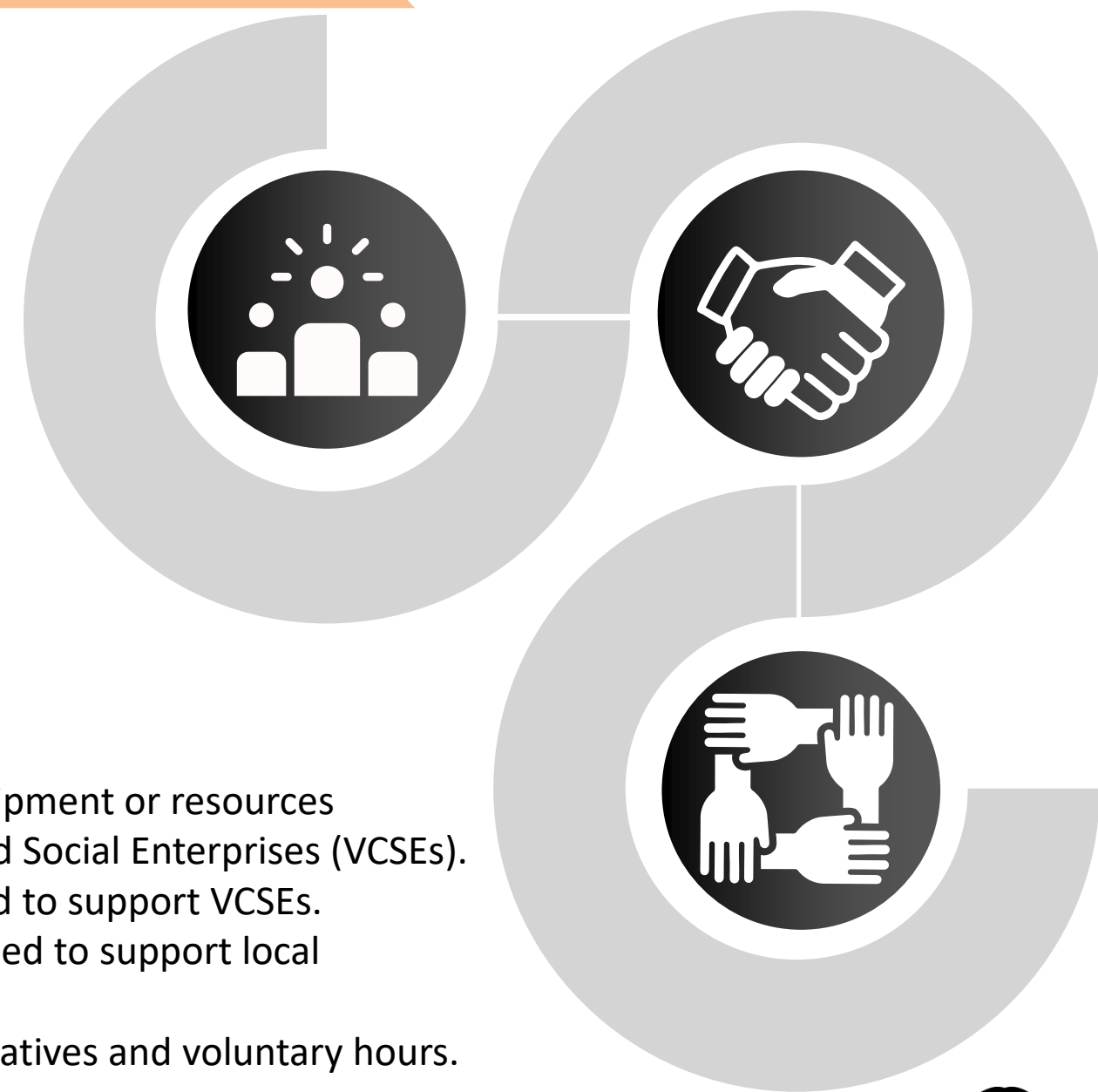
COMMUNITY ENGAGEMENT

01

LBWF is committed to creating tangible and enduring positive change by collaborating closely with our partners. We recognise the importance of addressing underlying issues by adopting a holistic, long-term approach to community support. Central to our engagement is the belief in the strength of communities uniting to drive a positive future for Waltham Forest. We actively involve communities in shaping their environments and the services they rely on.

We acknowledge that inequality, in all its manifestations, inhibits individuals from reaching their full potential. Therefore, we are dedicated in our robust efforts to remove barriers and ensure that everyone has the opportunity to thrive. Through this commitment, we aim to enhance our understanding of the challenges faced by communities and using Social Value commitments support in overcoming them.

- £205,482 invested in programmes to engage the community in health or wellbeing initiatives.
- £12,311.46 invested initiatives to support older, disabled and vulnerable residents with community networks.
- £179,630 in donations or in-kind contributions to local community projects.
- £4,843.12 invested in innovative measures to enable healthier, safer and more resilient communities.
- £249,075 invested in support for the local community to progress more work with the community.
- £2,862 worth of Charity Support Equipment or resources donated to Voluntary Community and Social Enterprises (VCSEs).
- 140 hours of voluntary hours donated to support VCSEs.
- 6,670 hours volunteering time provided to support local community projects.
- 26 hours delivered for additional initiatives and voluntary hours.



Community Support – Aston Group

Local Charity Haven House Children’s Hospice provides compassionate care to seriously ill babies and children up to age 18, offering comfort to families during their toughest moments. Offering round-the-clock support both at the hospice and through outreach services, including day care, overnight stays, end-of-life care, and bereavement support. Haven Houses’ goal is to enrich lives with activities.

Recently, six Aston Group employees, including Director of Operations, dedicated a day to transform the hospice's garden into a haven of tranquillity. Equipped with £200 worth of tools donated by Aston Group, the team cleared the overgrown areas, surpassing the expectations of the hospice staff. During the day, Aston Group made meaningful connections with local residents, including a dedicated volunteer who lent her expertise and enthusiasm to the cause. Recognising her potential, Aston Group extended a hand of support, offering mentorship opportunities to empower her journey. This exemplary demonstration of community engagement underscores Aston Group's unwavering commitment to making a positive impact where it matters most.



Community Support - Matrix

In December 2023, an apprentice who had been originally referred to Matrix via the LBWF Leaving Care team, joined them to co-present a workshop at a charity called Settle. The charity supports young people leaving care with a holistic approach to building independence. Matrix along with the apprentice delivered a workshop about apprenticeships feedback was immensely positive with those that attended the event relaying the presence and involvement of a local apprentice from Waltham Forest, who is now working within the council, gave credibility and aspiration of what is achievable. The young people from the Settle programme were able to relate to their experience to those of the apprentice that helped lead the workshop. This was an excellent example of seeing the journey of a young resident who was previously unemployed, now excelling in their role and inspiring others to follow in their path.



LEADING THE WAY TO NET ZERO

Climate change is a pressing issue affecting our Waltham Forest community now. Waltham Forest is among the thirty worst affected local authorities in England by heatwaves, as well as more frequent flash floods, severely impacting people's homes and livelihoods. Additionally, the combination of colder weather and rising energy prices has led to significant increases in expenses for Waltham Forest residents. Despite progress in reducing air pollution, more work needs to be done to protect public health and prevent serious illnesses.

As climate change becomes increasingly visible, we are emphasising our efforts to mitigate its effects. As a Council, we're committed to significantly reducing carbon emissions by 2030 and working towards achieving net zero emissions this priority is maintained in Social Value commitments from our suppliers. This is not solely affecting the environment, it's also about social responsibility and the well-being of our community. Transitioning to carbon-neutral homes, improving transport systems, and enhancing recycling infrastructure are essential steps in this journey.

We're proud of our ambition to tackle climate change head-on, which includes our suppliers and their commitment to mitigating climate change. Our community overwhelmingly supports action on climate change, and we are able to harness that proactivity through Social Value. Together, with our suppliers we can make a real difference.

Our vision shared by our suppliers focuses on a sustainable healthy environment, to date suppliers have delivered:

- 01** 7,279 Tonnes of Waste Reduction through; recycling, diverting waste from landfills or incineration or/and the re-use of products and materials.
- 02** Over 8,300 Car Miles saved through cycling to work scheme, car-pooling programmes or the use of public transport on projects.
- 03** £9,543 invested in Innovative measures to safeguard the environment.
- 04** 9 hours of training on Climate Change and Carbon reduction for all supplier staff on contract.
- 05** 12 hours of Voluntary time dedicated to the creation or management of green infrastructure.

E-Cargo Bike Initiative - Riney

In 2023, Riney's LBWF contract team partnered with Zed to explore the potential of e-cargo bikes and riders for various tasks, primarily focusing on pre-start requirements. Following a successful trial, e-cargo bikes are now actively employed for tasks such as installing parking suspensions for cyclical activities like gully cleansing, planned works, and resident letter drops.

This shift to utilising e-cargo bikes marks a significant step towards reducing Riney's carbon footprint. Not only does it have a positive impact on Carbon Dioxide emissions, but it also showcases a commitment to environmental responsibility and sustainability. By opting for this eco-friendly delivery model, Riney demonstrates its dedication to social value by contributing to the preservation of the environment and mitigating climate change.

This innovative approach has additional social benefits. It frees up experienced operatives that can now be redirected to other routine and reactive maintenance works across the borough, enhancing efficiency and improving overall service delivery to residents. With commitments to environmental measures, the adoption of e-cargo bikes promotes social value by optimising resources and maximising community impact.



Memorial Park – Project Centre

The South Chingford Flood Mitigation and Wildlife Habitat Improvement Project initiative spans three open spaces in the South Chingford area: Rolls Sports Ground, Memorial Park, and Larkswood Park. The project aims to address flood risk while simultaneously enhancing the local environment and promoting biodiversity. The flood alleviation scheme in Memorial Park contributes to a combined flood attenuation of over 5,000 cubic meters. To increase the flood storage in the location, a small wetland has been developed with the shallow excavation into the ground to the north-east of the bund. These proposed works will reduce flood risk to properties in Hampton, Burnham, Sinclair and Westward Roads. A wetland is proposed to be created at the lowest point of the excavated area. The park's previously underused areas have been transformed into a natural wetland feature. Biodiversity has been enhanced, benefiting both the local community and wildlife.

Four dedicated team members from Project Centre volunteered a total of 30 hours at Memorial Park to excavate and plant the flood management scheme. This hands-on involvement is an example of Project Centre's dedication to delivering tangible benefits to the South Chingford community, showcasing their proactive approach towards enhancing local environments and supporting resilience against natural hazards.



Walthamstow Wetlands

The Walthamstow Wetlands have made substantial contributions to social value with a delivery value of £518,899, 868% progress against target. This has been achieved through extensive community engagement, volunteer activities, and environmental conservation efforts.

In December 2023 over 900 residents participated in several activities including Santa story-telling sessions and significant engagement through school visits and guided walks, totalling 596 children in March 2024 alone providing educational and recreational opportunities to local families and schools. Volunteer participation has been robust, with a total of over 805 hours dedicated to conservation, ecology, education, and visitor engagement. ensuring a welcoming and educational space for all visitors. Our volunteer recruitment drive in November saw 15 new members, boosting our capacity to deliver more community-focused activities. Targeted outreach initiatives have been pivotal in engaging underrepresented groups. Collaborations with local organisations, such as the multi-faith group 'Food for Friends', have strengthened community ties and encouraged diverse participation in programmes. The Nature Tots sessions and monthly Wonderful Wildlife Weekends (WWW) have been particularly successful, consistently attracting families and enhancing their connection to nature. Educational programmes have reached over 1000 school children in the year, offering hands-on learning experiences that allow a deeper understanding of local

wildlife and sustainability. The Wetland's Sensory Garden, has become a focal point for interactive learning and family engagement, further enriching the visitor experience.

Conservation and Ecology volunteering has contributed to 33 conservation sessions, including tree management, reedbed maintenance, and habitat enhancement, directly improving the biodiversity and ecological health of the Wetlands. Key achievements include the creation of bird boxes, reedbed management for the bird ringing programme, and extensive meadow maintenance. Wetlands engagement has expanded through newsletters, social media, and local events. Regular photography and art exhibitions showcase and support local talent. An exhibition of artwork by local young people, as part of the Nature Nurtures project supports the next generation of creativity.

Walthamstow Wetlands continue to refine their Social Value delivery based on community feedback, aiming to increase engagement and impact. The Walthamstow Wetlands have demonstrated a profound commitment to delivering social value through community engagement, environmental education, and conservation. Ensuring the Wetlands remain a vibrant hub of social and environmental value.



Progression

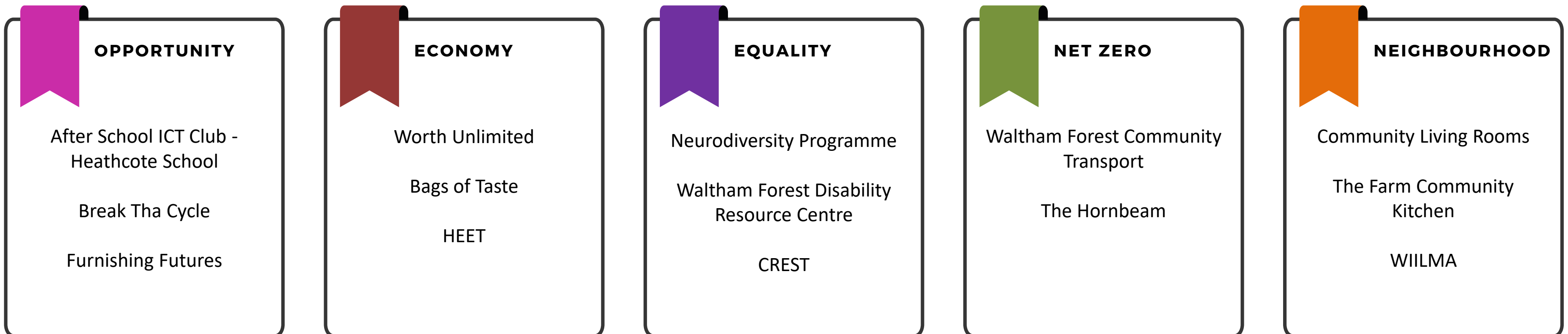
Social Investment Fund

The Social Investment Fund (SIF) stands as a strategic development to our ongoing Social Value outcomes and delivery. In close partnership with both internal stakeholders within the Council and external collaborators, the SIF has been established to address emerging community priorities. Facilitated by the measure NT28, the fund enables us to respond directly to the articulated needs of our communities with ringfenced donations.

This collaborative approach ensures that our efforts remain intentionally targeted towards areas where additional support is most urgently required. By harnessing the power of social value as a guiding principle, we are equipped to address the pressing concerns identified by our residents themselves. This bottom-up approach empowers communities to shape the direction of our interventions, ensuring that our initiatives are not only impactful but also deeply rooted in local context and understanding.

Through the SIF, we have the flexibility to adapt swiftly to changing circumstances and evolving community needs. By working together with stakeholders at every level, we maximize our ability to make a tangible difference in the lives of those we serve. Ultimately, the SIF represents a powerful tool, allowing us to enable stronger, more resilient communities through targeted and responsive investment.

Examples of the recipients of the Social Investment Fund



SUPPLIER PROGRESSION

Lloyd Park Children's Charity

The Lloyd Park Children's Charity
 Project Count: 1
 Target SV: £1,317,366
 Delivered SV: £1,774,131

day2

Day 2 Interiors
 Project Count: 1
 Target SV: £17,495
 Delivered SV: £24,745

cyclehoop

Cyclehoop Limited
 Project Count: 5
 Target SV: £546
 Delivered SV: £6,323



Hill Group
 Project Count: 4
 Target SV: £6,590,883
 Delivered SV: £1,785,962



Believ
 Project Count: 1
 Target SV: £336,616
 Delivered SV: £325,571



HENRY
 Project Count: 1
 Target SV: £534,484
 Delivered SV: £156,048



London Wildlife Trust
 Project Count: 3
 Target SV: £59,750
 Delivered SV: £517,649



London Square
 Project Count: 1
 Target SV: £4,871,341
 Delivered SV: £873,319



3GS UK Limited
 Project Count: 1
 Total Contract Value: £2,980,000
 Target SV: £728,719
 Delivered SV: £793,428



EQUANS submissions
 Project Count: 4
 Target SV: DVB*
 Delivered SV: £5,809,573



JB Riney
 Project Count: 1
 Target SV: £2,838,914
 Delivered SV: £1,447,220



Aston Group
 Project Count: 4
 Target SV: £470,042
 Delivered SV: £6,493,777



Countryside Properties PLC
 Project Count: 5
 Target SV: £23,146,068
 Delivered SV: £4,709,857

SUPPLIER PROGRESSION



Matrix SCM Limited
 Project Count: 1
 Target SV: £1,137,103
 Delivered SV: £563,224



May Harris Multi Service Solutions Ltd
 Project Count: 1
 Target SV: £1,095,687
 Delivered SV: £1,137,851



Pan London Single Homelessness Prevention Service Ltd
 Project Count: 1
 Target SV: £366,543
 Delivered SV: £465,953



Project Centre Limited
 Project Count: 2
 Target SV: £386,818
 Delivered SV: £303,725



Waltham Forest Churches Night Shelter (WFCNS Ltd)
 Project Count: 1
 Target SV: £37,446
 Delivered SV: £437,033



Taylor Wimpey UK
 Project Count: 2
 Target SV: £9,937,349
 Delivered SV: £4,181,770



Red Loft
 Project Count: 1
 Target SV: £143,308
 Delivered SV: £109,690



WILLMOTT DIXON INTERIORS

Willmott Dixon
 Project Count: 1
 Target SV: £2,160,000
 Delivered SV: £6,708,464



Zedify
 Project Count: 1
 Target SV: £345,895
 Delivered SV: £446,458



Morgan Sindall Property Services
 Project Count: 1
 Target SV: DVB*
 Delivered SV: £2,129,579



Thomas Sinden
 Project Count: 2
 Target SV: £240,177
 Delivered SV: £538,276



Tower Hamlets GP Care Group
 Project Count: 1
 Target SV: £15,001
 Delivered SV: £0



YMCA St Paul's Group
 Project Count: 1
 Target SV: £195,946
 Delivered SV: £802,018

MEASURING SOCIAL VALUE

Themes; comprising of 5 core priorities aligning with Mission Waltham Forest Jobs, Growth, Social, Environment, Innovation

T

O

Outcomes; the strategic objectives that suppliers achieve from delivery

Measures; measurable activities calculated in a variety of units

M

Glossary of Terms

FTA: Full Time Apprenticeship

FTE: Full Time Equivalent

ROI: Return on Investment

S106: Section 106

SME: Small and Medium Sized Enterprise

SVMI: Social Value Maturity Index

SVP: Social Value Portal

TOMs: Themes Outcomes Measures

tCO2e: Tonnes of Carbon Dioxide Equivalent

VCSE: Voluntary Community and Social Enterprises

Measuring Social Value: The TOMs Methodology

This report's measurement and reporting framework are aligned with the National Social Value Measurement Standard (National TOM's – Themes, Outcomes & Measures). The National TOMs have been developed with a cross-sectoral stakeholder group – the National Social Value Taskforce. They result from extensive consultation across local authorities and public sector organisations and are widely used cross-sector as the default social value measurement solution.

The TOMs are built around 5 Key themes, supported by several outcomes and specific measures. The themes center around promoting jobs and skills, supporting regional growth, empowering communities, protecting the environment, and promoting social innovation. Financial proxy values have been attributed to measures within the framework, allowing organisations to report their overall contribution to society in financial and non-financial terms. By reflecting the real needs of communities, the TOMs enable a positive contribution toward economic, social, and environmental well-being.

