Waltham Forest Council

LONDON BOROUGH OF WALTHAM FOREST

NEIGHBOURHOODS

Waste and Street Cleansing
Wheeled Bins

Black 140L – Household waste (weekly collections)
Green 140L/240L – Recycling (weekly collections)
Brown 140L/240L – Food and Garden waste (fortnightly collections)
Contaminated Bins

- Contamination is waste presented in the incorrect bin
- Non recyclable items in green bins
- Non organic waste in brown bins

Contaminated bins will not be collected leading to an accumulation of waste
Since February 2017 stickers have been put on contaminated bins.
Improving Performance

- The purpose of this is to increase recycling in the borough.
- We identified the top 100 properties who consistently contaminate their bins.
- Wrote to licensee detailing the occasions when the bins were contaminated.
- Included leaflets on recycling.
- Asked that landlords speak to their residents.
Ongoing Reporting

• The top 100 worst offenders are monitored and if performance improves they will be taken off the list and replaced with another address to communicate with.
• If there is no improvement a FPN can be issued against the property.
# FPN Process

<table>
<thead>
<tr>
<th>Date</th>
<th>Incident</th>
<th>Action</th>
<th>What LBWF require</th>
<th>Results</th>
<th>Timescale</th>
<th>Any Delays?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Performance Letter</td>
<td>Landlord gets a letter about their licensed properties performance to date</td>
<td></td>
<td></td>
<td>Letter</td>
<td>2 weeks after letter is sent out</td>
<td></td>
</tr>
<tr>
<td>Week 1</td>
<td>Resident contaminates green recycling bin</td>
<td>1st Sticker</td>
<td></td>
<td></td>
<td>1 week</td>
<td></td>
</tr>
<tr>
<td>Week 2 - 5</td>
<td>Resident contaminates green recycling bin again in a six week period</td>
<td>2nd Sticker</td>
<td></td>
<td>Letter with a Section 46 Notice served on the occupier of the property</td>
<td>1 week</td>
<td>Make appeal to Magistrates Court - appeal for 21 days</td>
</tr>
<tr>
<td>Week 3 - 6</td>
<td>Resident contaminates green recycling bin for the third time in a six week period</td>
<td>3rd Sticker</td>
<td></td>
<td>Written warning letter with copy of Section 46 notice</td>
<td>2 weeks</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Resident contaminates green recycling bin for the fourth time in a six week period</td>
<td>4th sticker</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Resident contaminates green recycling bin for the fourth time in a six week period</td>
<td>5th sticker</td>
<td></td>
<td></td>
<td></td>
<td>Wait for 28 days. Make representations to the Council</td>
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<tr>
<td></td>
<td>Resident contaminates green recycling bin anytime within a year of the first offence</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Have a right of appeal to first tier tribunal - 28 days</td>
</tr>
<tr>
<td></td>
<td>Photo - has it led to accumulation of material / nuisance? Then move onto results</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Photo - has it led to accumulation of material / nuisance? Then move onto results

Issue FPN

Issue FPN(s)
Benefits

• Cleaner front gardens
• Bins not covered in stickers
• Less household waste
• Increased recycling rates
• Less issues for Landlords to deal with
Expectations from Landlords

- Speak to tenants
- Leaflets can be downloaded at: https://www.walthamforest.gov.uk/content/z-waste-and-recycling-items
- Provide adequate storage for bins
Large Item Collections

- Free large item collection service (2 week wait) up to 5 items for residents (standard service)
- Residents can pay for upgraded service which is quicker
- Upgraded service is £25.00 per collection
- Charges apply for Landlords (premium service) which is £60.00 per collection. Premium service includes items outside scope of the LIC list
- More information at: https://www.walthamforest.gov.uk/content/residents-large-item-collection
Dirty Front Gardens

• Presentation of Large Items on day of collection.
• Enforcement action can be taken against properties with dirty front gardens.
• Any fines issued would be considerably more than the Large Item Collection service.
Working Together

• Waltham Forest Council want to work with Landlords to keep the Boroughs neighbourhoods clean and safe.
• Eliminate anti-social behaviour
• Ensure bins are collected to schedule
• Assist in the Council’s commitment to reducing household waste and increasing recycling to 50% by 2020